

# Interprofessional Education to Practice



June 5, 2019

The Joseph B. Martin Conference Center  
77 Avenue Louis Pasteur, Boston, MA 02115



**CIPCOH**  
Center for Integration of  
Primary Care and Oral Health



**HARVARD**  
School of Dental Medicine Initiative  
INTEGRATING ORAL HEALTH & MEDICINE



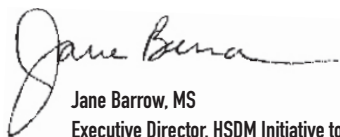
# DEAR SUMMIT PARTICIPANTS

The Harvard School of Dental Medicine Initiative to Integrate Oral Health and Medicine was launched after our 2014 Leadership Forum: Put Your Money Where Your Mouth Is. At that forum, we shared research that indicated that including oral health care in treatment plans for individuals with chronic disease was associated with significant reductions in overall health expenditures and improved health outcomes. The Initiative was launched to further explore the impact of oral health on overall health outcomes and expenditures. We engage in demonstration projects that vet the impact of oral health integration with medicine in education, clinical practice, and healthcare finance and work with healthcare advocates to disseminate our work among policymakers and the public. The Initiative is a public-private partnership that convenes academics, business people, policymakers, and patients who are passionate about oral health, dedicated to improving health, and advocate for transforming our health system to close gaps and provide value.

The Center for Integration of Primary Care and Oral Health (CIPCOH), established in 2016 through a cooperative agreement with the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS), is one of six national centers supported by the Academic Units for Primary Care Training Enhancement (AU-PCTE) program. CIPCOH is a joint endeavor of Harvard University Schools of Medicine and Dental Medicine (HMS/HSDM), HMS Center for Primary Care (CPC), and University of Massachusetts Medical School's Department of Family Medicine and Community Health in partnership with Massachusetts College of Pharmacy and Health Sciences University and Stony Brook University. CIPCOH serves as a national resource to consolidate the evidence base for systems-level oral health integration into primary care training through: (1) conducting systems-level research on primary care training, (2) disseminating information, best practices, and resources, (3) recommending and promoting primary care training enhancements, and (4) developing community of practice plans that mobilize stakeholders to integrate oral health into primary care training and delivery.

We welcome you to today's summit to explore how we move from interprofessional education to interprofessional practice. We hope that you will not only learn something new today, but also that you will consider joining our community of practice and help us strengthen the evidence base for oral health integration.

Sincerely,



Jane Barrow, MS  
Executive Director, HSDM Initiative to  
Integrate Oral Health and Medicine



Christine Riedy, PhD, MPH  
Principal Investigator, Center for Integration  
of Primary Care and Oral Health (CIPCOH)

# INTERPROFESSIONAL EDUCATION TO PRACTICE

A practical approach to clinical integration of primary care and oral health and launch of a peer-to-peer learning community

**Joseph B. Martin Conference Center, The Rotunda, Third Floor**

**Wednesday, June 5, 2019**

**8:00 – 8:30 a.m. Registration and Breakfast**

**8:30 – 8:45 a.m. Opening Remarks**

*Christine Riedy*

PhD, MPH, Chair and Delta Dental of Massachusetts Associate Professor of Oral Health Policy and Epidemiology, Harvard School of Dental Medicine

**8:45 – 9:45 a.m. Team Building and Organizational Change**

*Michaela Kerrissey*

PhD, MS, Assistant Professor of Management, Department of Health Policy and Management, Harvard T.H. Chan School of Public Health

**9:45 – 10:15 a.m. Behavioral Health Integration**

*Lindsay Hunt*

MEd, Director of Health Systems Transformation, Center for Primary Care, Harvard Medical School

**10:15 – 10:30 a.m. Break**

**10:30 – 11:30 a.m. Making Integration Work: A Systems-Based Approach**

**Moderator** *Russell Phillips*, MD, William Applebaum Professor of Medicine, Director, Center for Primary Care, Harvard Medical School

**Panelists IPE Team-Based Clinical Care for Opioid Patients**

*Robin Harvan*, EdD, Professor of Health Sciences and Director of Health Science Programs, Massachusetts College of Pharmacy and Health Sciences University

**Integrating GME for IPP**

*Gillian Barclay*, DDS, DrPH, Health Sector Industry Specialist, Nevada Governor's Office of Economic Development

**Kaiser Permanente Integrated Practice**

*Kenneth Wright*, DMD, MPH, Vice President, Dental Services, Kaiser Permanente, Chair, HSDM Initiative to Integrate Oral Health and Medicine

**11:30 a.m. – 12:30 p.m. Lunch and Discussion: Physician's Perspective on Integrated Care (30 minutes)**

*Hugh Silk*

MD, MPH, Professor, Department of Family Medicine and  
Community Health, University of Massachusetts Medical School

**12:30 – 3:00 p.m. Interactive Case Studies: How IPE Competencies are Integrated into Academic Practice Sites**

**Panelists** **MOTIVATE – Implementing Oral Health Competencies across the Care Spectrum**  
*Leonard Brennan, DMD, Co-Director of Harvard's Dental Geriatric Fellowship Program*

**MORE Care: Integrating and Coordinating Valued Oral Health**  
*Sean Boynes, DMD, MS, Executive Director Person Centered Care, The DentaQuest Partnership*

**NPD Clinic in Academic Setting (Medical into Dental)**  
*Maria Dolce, PhD, RN, CNE, FACHE, Associate Professor, Stony Brook University School of Nursing*

**Integrating CHC Practice**  
*Shannon Wells, MSW, Director, Integrated Care, Massachusetts League of Community Health Centers*

**3:00 – 3:30 p.m. Peer-to-Peer Learning Community**  
**CIPCOH-Who We Are and What We Offer**  
**Invitation to join Community of Practice with an Integration Project**

*Jane Barrow*

MS, Associate Dean, Global and Community Health and Executive Director,  
HSDM Initiative to Integrate Oral Health and Medicine, Harvard School of  
Dental Medicine

**3:30 – 4:00 p.m. Wrap-Up and Next Steps**

**4:00 – 5:00 p.m. Networking Reception**

# SPEAKER BIOS

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## Gillian Barclay

Dr. Gillian Barclay is academic health center specialist in the office of the president, the University of Nevada, Las Vegas, where she holds responsibility for the development and growth of the university's new academic health center. Prior to this role, she served as health industry specialist in the Nevada Governor's Office of Economic Development, where she was responsible for health sector investments to drive economic growth and diversify Nevada's economy. Previously she was vice president of the Aetna Foundation, where she led the development and execution of the foundation's national and international funding investment strategies. She was also advisor for health systems strengthening at the Pan American Health Organization/Regional Body of the World Health Organization, and evaluation manager for health programs at the W.K. Kellogg Foundation.

Dr. Barclay is a recognized expert in policy, health, and human development in the United States and low- and middle-income countries. She is a member of expert roundtables at the National Academy of Medicine, and has taught at the University of Nevada, the Harvard School of Public Health, and the City University of New York. She has conducted research at the Dana Farber Cancer Institute, the Brigham and Women's Hospital, the Channing Laboratory, and the Harvard School of Public Health in Boston. She has published in peer-reviewed and lay literature and has been a frequent presenter at conferences in the United States and around the world.

Dr. Barclay holds a doctorate in public health from Harvard University and a master of public health from the University of Michigan. Her doctor of dental surgery degree was earned at the University of Detroit Mercy. She completed her practice residency at New York Hospital,

and her undergraduate degree at the University of the West Indies.

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## Jane Barrow

Ms. Jane Barrow is the associate dean for the Office of Global and Community Health at the Harvard School of Dental Medicine. Ms. Barrow directs school-wide efforts in education, research, and clinical services that further the School's strategic goals for oral public health and the integration of oral health and medicine. She is also the executive director of the HSDM Initiative to Integrate Oral Health and Medicine and is a lecturer in the department of Oral Health Policy and Epidemiology at HSDM. Working with an interprofessional team of faculty and staff, her office strives to identify the burden of oral disease, educate an interprofessional workforce, reduce oral and other noncommunicable diseases with shared risk factors, and thereby strengthen health systems and improve the health of communities locally and around the world. She is currently involved in several projects that advance this mission. Ms. Barrow is a graduate of Harvard College and of the Master in Health Policy and Management program at the Harvard T.H. Chan School of Public Health. She has an extensive background in health care systems planning at the community and national levels, as well as experience in institutional strategic planning, finance, and operations.

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## Sean Boynes

Dr. Sean G. Boynes is a Dentist Anesthesiologist who received his DMD from the University of Pittsburgh and completed a three-year residency in anesthesiology from the University of Pittsburgh Medical Center. He currently serves

as executive director of person centered care at the DentaQuest Partnership for Oral Health Advancement overseeing national programs and initiatives focused on the integration and coordination of person centered care, developing and implementing value-based oral health strategies and operations, and evaluating and testing metrics through meaningful oral health measurement. A prolific author and speaker, he has been recognized by many organizations for his work in health policy and clinical care: The National Health Service Corps featured him as one of the 40 top clinicians for its 40th anniversary celebration; the South Carolina School Nurses Association named him recipient of the Distinguished School Services Award; the National Children's Oral Health Foundation lists him as a Dentist of Distinction; and he was given the President's Award from the National Network for Oral Health Access. Dr. Boynes is dedicated to making care better and providing opportunities to empower individuals to demand a system of dependable health.

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## Leonard Brennan

Dr. Leonard Brennan has practiced general dentistry in Portland, Maine, for more than 30 years. He is the co-director of the Harvard University's Dental Geriatric Fellowship Program and a clinical instructor in its Department of Oral Health Policy and Epidemiology. He is the geriatric lead for Harvard's HRSA equitable care for elders grant and mentor and geriatric specialist for the interprofessional model of care "Nurse Practitioner- Dental Model for total Healthcare".

Dr. Brennan attended Tufts University School of Dental Medicine and completed a Harvard University Geriatric Dental Research and Teaching Fellowship Program. He was recognized for his postdoctoral work at Harvard as the recipient of the Dr. James Dunning Award for excellence in biomedical research and teaching. He completed a second postdoctoral

fellowship in medicine and palliative care at Mt. Sinai Hospital in New York and is a graduate of the American Society on Aging Leadership Institute in San Diego, California.

Dr. Brennan is guest editor for Dental Clinics of North America's Dental Geriatric Edition and the author of the chapter "Cognitive Impairment in Older Adults." Nationally, he was a presenter on oral health and systemic disease at the American Society on Aging Conferences in Washington and San Diego. In 2009, he traveled to northern Haiti to begin a geriatric assessment of the population of Cap Haitien.

Currently, he is a member of the National Eldercare Council that advises the American Dental Association and other organizations on oral care for the aging population in the United States.

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## Maria Dolce

Dr. Maria Dolce is an associate professor and former program director for Oral Health Nursing Education and Practice, New York University College of Nursing's national program aimed at integrating oral health curriculum and best practices into nursing programs and practice settings. She was the executive director of *Innovations in Oral Health* at Northeastern University, and developed an interprofessional education model for integrating oral health across interdisciplinary health sciences curricula. Dr. Dolce is principal investigator of the Nurse Practitioner-Dentist Model for Primary Care, an innovative interprofessional collaborative practice model integrating primary care and oral health services at the Harvard School of Dental Medicine's Dental Center Teaching Practices. She is a recognized expert in interprofessional practice and education, and holds national certifications in nursing education and healthcare management. Dr. Dolce serves on the Smiles for Life steering committee. She earned her BS, MS, and PhD degrees from New York University.



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## Robin Harvan

Dr. Robin Harvan is professor and director of Health Sciences Programs in the School of Arts and Sciences at MCPHS University in Boston. She currently serves as investigator and lead evaluator on the HRSA cooperative agreement contract with Harvard Medical School and Harvard School of Dental Medicine in partnership with University of Massachusetts Medical School, MCPHS University, and Stony Brook University to develop and operate the interinstitutional collaborative National Center for Integration of Primary Care and Oral Health (CIPCOH). She recently served as senior advisor and expert consultant on program evaluation and performance measurement in the Division of Workforce and Performance Management (DWPM) in the U.S. Department of Health and Human Services (DHHS), Health Resources and Services Administration (HRSA), Bureau of Health Professions (BHPr) in Rockville, Maryland. From 2009-2011, Dr. Harvan served as the acting deputy director for education at the National Intrepid Center of Excellence (NICoE), National Naval Medical Center in Bethesda, Maryland. She was special projects associate for the vice chancellor of health affairs at the University of Colorado Denver, Anschutz Medical Campus from 2007-2009. From 1995-2009, she was director of the Office of Education and executive director of the Colorado Area Health Education System at the University of Colorado Health Sciences Center in Denver. Dr. Harvan also served as program director of the Masters in Health Professions Education Program from 1985-1995 and chair of the Department of Interdisciplinary Studies from 1991-1995 at the University of Medicine and Dentistry of New Jersey, School of Health Related Professions.

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## Lindsay Hunt

Ms. Lindsay Hunt is the director of systems transformation with the Harvard Medical

School Center for Primary Care. In this role, Hunt is responsible for the overall management of the Center's Systems Transformation portfolio, including the HRSA-funded Advancing Teams in Community Health Program, the Primary Care Improvement Network, and the Medical Director Leadership Institute. She is an executive advisor to the new MassHealth-funded learning community for community health workers and peer specialists, led by the Massachusetts Association of Community Health Workers (MACHW). She is on the National Advisory Board for the Rush University Medical Center's Center for Health and Social Care Integration (CHaSCI). Prior to joining the Center for Primary Care, Lindsay worked for nine years at the Institute for Healthcare Improvement (IHI) where she led a variety of internal and external improvement projects, including the development of IHI's first internal leadership development program. She also helped to launch The Conversation Project, a national campaign to promote end-of-life conversations. Hunt holds a Master of Education with a focus on adult and organizational learning from Northeastern University and a Bachelor of Arts from Cornell University.

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## Michaela Kerrissey

Dr. Michaela Kerrissey is an assistant professor of management in the Department of Health Policy and Management at the Harvard T.H. Chan School of Public Health. Her research explores how healthcare organizations innovate, improve, and integrate services—particularly how teams solve problems that cross organizational boundaries. Her research has been published in leading journals such as *Health Affairs*, *Medical Care Research and Review*, and the *Health Care Management Review*, and she has received several research awards, including from Emerald/EFMG, the Academy of Management, and the International Conference for Integrated Care. She has taught Organizational Behavior and Leadership in Health Care and Research in



Global Health. She was awarded the Derek Bok Award for Excellence in Teaching in 2016.

Dr. Kerrssey received a BA from Duke University, a MS in health policy and management from the Harvard T.H. Chan School of Public Health, and a PhD in health policy management from Harvard University and Harvard Business School. Her experience also includes positions as consulting team leader at The Bridgespan Group and program design specialist at Reach Out Mbuya/U.S. Centers for Disease Control and Prevention. She is a member of the Academy of Management and has served as a board member of the Sherwood Institute and as chair of the Robertson Scholars Alumni Council.

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## Christine Riedy

Dr. Christine Riedy is a behavioral scientist and the Delta Dental of Massachusetts Associate Professor in Oral Public Health and Epidemiology at the Harvard School of Dental Medicine. She is also the chair of the Department of Oral Health Policy and Epidemiology at HSDM. She holds an MA and PhD in psychology and an MPH in health services from the University of Washington, Seattle. Since coming to HSDM in 2013, Dr. Riedy has pursued more targeted research and scholarship around oral-systemic health and medical-dental integration, in practice and in training. In 2016, with support from the HSDM Initiative to Integrate Oral Health and Medicine, she received a five-year HRSA-funded grant, along with collaborators from Harvard Medical School (Dr. Russ Phillips) and the University of Massachusetts Medical School (Dr. Hugh Silk), to establish an academic unit on oral health integration into primary care training known as the Center for Integration of Primary Care and Oral Health. Additionally, she is the director of the National Center for Equitable Care for Elders, an HRSA funded national cooperative award for training and technical assistance to increase the capacity of health centers to care for older adults.

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## Russell Phillips

Dr. Russell S. Phillips is director of the Center for Primary Care and the William Applebaum Professor of Medicine and Professor of Global Health and Social Medicine at Harvard Medical School. He is also a devoted primary care general internist at Beth Israel Deaconess Medical Center, where he cares for more than 250 patients, many of whom he has known for more than 20 years.

Within the center, he leads programs that are transforming education and care systems, developing entirely new approaches to improving primary care and health, and performing research on high-performing health systems and practices, and the impact of changes in payment and primary care practice structure on the finances of primary care practices. In his role as center director, he has authored 15 papers, reviews, and book chapters with a focus on the use of learning collaboratives to transform primary care, the impact of community health workers on resource use, and the impact of changes in primary care practice and payment on the finances of primary care practice.

With more than 240 publications and an H-index greater than 100, his research has spanned disparities in care, screening for infection in office practice, patient safety, end-of-life care, and interventions to improve care for patients with chronic disease. His research has received support from the National Institutes of Health (NIH), the Agency for Healthcare Research and Quality (AHRQ), the Robert Wood Johnson Foundation, the Hartford Foundation, and the Macy Foundation.

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## Hugh Silk

Dr. Hugh Silk is a professor in the Department of Family Medicine and Community Health at the University of Massachusetts Medical School. He also teaches at the Harvard School of Dental Medicine (HSDM). He is co-author of the award-winning national curriculum on oral health for health providers entitled "Smiles

for Life” ([smilesforlifeoralhealth.org](http://smilesforlifeoralhealth.org)). He sits on numerous state and national oral health advocacy committees. He is the recipient of the American Association of Public Health Dentistry’s 2016 Public Service Award. When he is not teaching and seeing patients, Silk is collaborating with HRSA and HSDM to help evolve the Center for Integration of Primary Care and Oral Health (CIPCOH) as a co-principle investigator.

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## Shannon Wells

Ms. Shannon Wells is the director of integrated care for the Massachusetts League of Community Health Centers. For the past 10 years, she has been responsible for providing technical assistance, leadership development, quality improvement coaching, and project management to all dental directors and dental staff in more than 62 community health center dental service sites. Wells currently serves as the project director on several private and federally funded grant initiatives focused on improving health outcomes and access by integrating oral health, behavioral health, and primary care on both a state and national level. Prior to the Mass League, she served as the project director for Boston Children’s Hospital’s Early Childhood Caries Initiative. Wells has a master’s degree in social work from Boston College, and is committed to helping our most vulnerable populations achieve optimal oral health.

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## Kenneth Wright

Dr. Ken Wright is the vice president of Dental Services for the Kaiser Permanente Northwest Region, and is responsible for its strategy, dental, and financial operations, service, and quality of care. Dr. Wright is a board-certified periodontist who earned his DMD and master’s degree in public health from Harvard University,

completed his periodontal residency at University of North Carolina School of Dentistry in Chapel Hill and completed the Executive Leadership Program at Harvard Business School. Prior to joining Dental Services, Dr. Wright served as chief of dental services at the Department of Veterans Affairs Medical Center in Alexandria, Louisiana. He was responsible for overall operation, oversight, and performance measures of all Dental Service operations at the center. Before joining the VA, he had an extensive and distinguished military career that spanned more than 30 years. Now a retired U.S. Navy captain, he served in numerous leadership roles including chief executive officer for the Navy’s largest dental command at the National Naval Dental Center in Bethesda, Maryland, chief operating officer for Navy Dentistry’s \$380 million integrated dental program, dental officer of the Marine Corps, and deputy director of operations plans and policy for Navy Medicine on the chief of naval operations staff. Dr. Wright is committed to a holistic approach to health care that enables coordination of care across the medical-dental continuum, leverages an expanded role for dentists as extenders of primary care, improves patient health outcomes, and results in enhanced service and patient care experiences.

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**WE WOULD LIKE TO THANK THE MEMBERS  
OF THE INITIATIVE AND CIPCOH FOR THEIR  
GENEROUS SUPPORT OF THE SUMMIT.**

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**FOR INITIATIVE-RELATED INQUIRIES, PLEASE CONTACT**

Jane Barrow, Executive Director  
Kenneth Wright, Initiative Chair  
[hsdm\\_initiative@hsdm.harvard.edu](mailto:hsdm_initiative@hsdm.harvard.edu)

**FOR CIPCOH-RELATED INQUIRIES, PLEASE CONTACT**

Christine Riedy, Principal Investigator  
Russell Phillips, Co-Principal Investigator  
Hugh Silk, Co-Principal Investigator  
[cipcoh@hsdm.harvard.edu](mailto:cipcoh@hsdm.harvard.edu)

Harvard School of Dental Medicine • Boston, MA 02115  
[cipcoh.hsdm.harvard.edu](http://cipcoh.hsdm.harvard.edu) • [oralhealth.hsdm.harvard.edu](http://oralhealth.hsdm.harvard.edu)



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